Turn on your phone

Press and hold the **power** button until you see the Palm logo. Wait for setup to start (please be patient). To slide out the keyboard, hold the phone in one hand and gently push up on the screen with your thumb.

Use of this device requires providing a valid email address, mobile phone number, and related information for account setup and activation. A data plan is also required. An unlimited usage data plan is strongly recommended or additional data charges may apply.

Overview

1 Earpiece
2 Speaker (on back)
3 Volume: See p. 14.
4 Gesture area
5 Microphone
6 Center button: Press to go to Card view.
7 Orange key: Press to enter numbers and symbols that appear above the letters on the keys. Press twice to lock it.
8 Charger/microUSB connector
9 Sym: Press to select characters like currency symbols and accented characters.
10 Headset jack
11 Ringer switch: Slide to turn the ringer and notification sounds on and off. (Red means off.)
12 Power: Press to wake up or turn off the screen. Press and hold to turn wireless services on and off, replace the battery, or turn the device completely on and off.

Set up your phone

To use your phone, you must agree to Palm's terms and conditions and create a Palm profile. Be sure to write down the valid email address and the password that you use to create your profile; you will need them later.

Benefits of a Palm profile include software updates, daily backup of info associated with your profile, and remote erase of your info should your phone be lost or stolen.

NOTE: Do you have a Palm profile from a phone that you no longer use? During setup, just sign in to your existing profile when prompted. All info associated with your profile is downloaded to your new phone. If you are still using your other phone, however, you should create a new profile for your new phone—you can't use the same profile on two phones at the same time.

Set up Contacts & Calendar to sync

To wirelessly sync Contacts and Calendar info, set up online accounts with providers like Google and Microsoft Exchange.

If you don't already have an account with a service provider, you must create one before you set up the account on your phone. For example:

- **Google:** Go to gmail.com.
- **Exchange:** Check with your company's IT department.

For the full list of available online sync accounts, see the online accounts table at the back of the *User Guide*.

After you create an online account, set the account on your phone. See p. 7.

A sync relationship you set up in one app is automatically set up in other apps. For example, by setting up a Gmail email account, your phone is also set to sync Google Contacts, Calendar, and IM.

Set up accounts on your phone

The first time you open Contacts, Calendar, and Messaging, you see a setup screen that appears only once:

Tap **Add an Account** > tap an account > enter username and password > **Sign In**.

Just want to jump to your contacts or calendar, or send a message? Tap **Done**.

Email: See p. 15.

Later, set up accounts this way: Open the menu by tapping the app name in the upper-left corner of the screen > **Preferences & Accounts** > **Add An Account**.

Your **Palm profile** also has an account associated with it. You can use it for Contacts and Calendar info, and for other kinds of info, like Memos. This info is backed up daily on Palm's servers, but you can access it only on your phone.

Transfer info to your phone

On your computer, look for an email from Palm at the address you used to create your Palm profile. Click the link that takes you to a website (palm.com/migrate-pre) about your data transfer options.

What kinds of info can I transfer?

Contacts, calendar info, tasks, and memos/notes.

Where can I export info from?

- **Windows:** Palm® Desktop v.6.2. Standalone Outlook® 2003 (XP only) or 2007. You cannot export info from Outlook if you sync Outlook with an Exchange server.
- **Mac:** iCal and Address Book.

Where do I transfer the info to?

On your phone, pick the account—for example, your Google, Exchange, or Palm profile account—to receive the info you exported. We recommend that you transfer your info to an online account that syncs (see pp. 6–7). For other solutions, see palm.com/sync-solutions.

Open applications

Tap an icon to open an application.

Launcher: To open the Launcher, flick up twice from the gesture area to the screen. (In Card view, flick up once.) The Launcher displays all your apps. Swipe left and right onscreen to scroll through Launcher pages, or up and down to see everything on the page.

Quick Launch: To open Quick Launch when you can't see it onscreen, drag up from the gesture area to the screen. Quick Launch displays up to five icons. To customize it, drag out any icon except Launcher and drag in another one.

Move among open applications

You can open and use multiple applications at the same time. To move among them, first press the **Center** button to shrink the app you're using. You're now in **Card view**, where all open apps appear as small windows (cards).

In Card view, swipe left or right on the screen to scroll through open apps.

To close the app, throw the card off the top of the screen in Card view.

To use an open app, tap its card.

Enter and save info

To select text: You can select text in messages, web pages, memos, and so on. See the text selection gestures on the back of the Gesture Guide attached to this guide. Open the application menu to use Cut, Copy, and Paste.

To enter uppercase letters: Press **Shift** and the letter key. To turn on **Caps Lock**, press **Shift** twice.

To enter numbers and symbols that appear at the top of the keys: Press the orange key and the key for the character. To turn on **Option Lock**, press the orange key twice.

To enter symbols like currency symbols and accented characters: Press **Sym** to open the symbols table, scroll to the character you want, and tap to select.

How do I save the info I entered?

Make the back gesture (see the Gesture Guide), and your information is saved automatically. You don't have to do anything else. If you see a **Done** button, tap it to save and move on. If you throw the card off the screen to close an app, new info is always saved automatically.

Find it fast

In **Launcher** or **Card view**, simply start typing a word, name, or first and last initials.

Your phone displays any matching results. Tap the one you want.

Tap a phone number to dial it. Or tap beside a phone number to send a text message.

To search the web, tap the text you entered and tap the search option you want.

GESTURE GUIDE

Watch the gesture animations on palm.com/support and in Help on your phone.

Make gestures lightly. Don't use your fingernail.

Turn on your phone

Press the **power** button.

Tap

Touch the screen firmly and quickly with your fingertip, not your fingernail. Don't bear down.

Open the Launcher

Press **Center** > tap .

Back: Go up a level in an app, save data

Quick swipe from right to left anywhere in the gesture area.

Minimize an app and go to Card view

Press **Center**.

Resize cards and change card order

In Card view, tap and hold a card. Drag cards to change the order.

Close an app

In Card view, throw the card off the top of the screen.

Open menus

Application menu: Drag down from the upper-left corner of the phone onto the screen. Repeat to close.

Connection menu: Drag down from the upper-right corner of the phone onto the screen. Repeat to close.

Open Quick Launch

Drag up slowly from the gesture area. Move your finger to an app to open the app.

Delete a list item
Throw the item off the side of the screen.

NOTE: In some apps, you must open the application menu and tap **Delete**.

Scroll
Slow: Drag up or down.

Fast: Flick up or down.

Stop: Tap the screen while scrolling.

Drag and drop
Tap and hold the item, wait for a visual cue, and then drag the item.

406-11618-01 v 2.0

Zoom in/pinch out
Place two fingers on the screen and spread them apart.

Zoom out/pinch in
Place two fingers on the screen and bring them together.

Zoom in/out a fixed amount
Double-tap the screen to zoom in. Double-tap again to zoom out. For example, in a web page, double-tap a table column.

Move to previous or next open app
Full swipe left or right in the gesture area.

NOTE: To turn on these gestures: **Screen & Lock** > **Switch Applications on**.

Insert the cursor in a text field
Tap the location.

NOTE: The cursor appears in places where you can enter text.

Move the cursor
Tap to insert the cursor, press and hold the orange key, and then drag anywhere onscreen.

Select text with the cursor
Tap the start point, press and hold **Shift**, and then drag anywhere onscreen.

Select text without a cursor
Press and hold **Shift**.

Tap each paragraph to select it. To deselect, tap again.

Make a call, use the phone

Make a call
Quick Launch > > enter the number > . To end the call, tap .

If you need to wake up the screen, press **power** and drag up.

Dial a number by contact name
Launcher or **Card view** > type the first or last name or initials > tap the number.

Turn the phone off and on
Tap the upper-right corner of any screen > **Turn on/off Airplane Mode**.

Phone is on

Phone is off

Set up/listen to voicemail

Quick Launch > > > listen for instructions.

Silence the ringer
Press **power** .

Create a speed dial
Quick Launch > > contact name > **Menu** > **Set speed dial** > tap the number you want to assign to the speed dial > tap the speed-dial key.

Call a speed dial
Launcher or **Card view** > press and hold the speed-dial key.

Adjust call volume
Press **volume** up or down.

Set up email

Quick Launch > .

The first time you open Email, the address you used to create your Palm profile is already in the Email Address field. Enter the password > **Sign In** > **Done** to complete setup of that account.

Setting up email from some providers automatically adds your contacts and calendar data from that provider to your phone. See pp. 6–7.

Later, add other email accounts this way: Open the application menu > **Preferences & Accounts** > **Add An Account**.

Messaging

Set up your IM account on your phone
Launcher > . If launching Messaging for the first time, tap **Add An Account**. Otherwise, tap **Messaging** > **Preferences & Accounts** > **Add IM Account**. Tap an account. Enter your username and password > **Sign In**.

New text or multimedia message
Launcher > . If you see **Done** , tap it. Tap . Enter a contact name or number, or enter the number of a recipient who is not a contact. Tap to add an image. Enter message text > .

Merged views

The Palm® Synergy™ feature displays data from several sources in a single view on your phone, but keeps the sources of your data separate.

Let's say you use Google Calendar for your personal appointments and your company's Outlook Calendar for business appointments. Your phone's Calendar application can display appointments from both calendars in a single view.

Likewise, if you set up multiple email accounts, the Email application lets you display the messages from all your account inboxes in a single view.

And in Messaging, all your messages with the same person show up in a single conversation view, whether they are text, multimedia, or instant messages.

Linked contacts

The Contacts application also offers a merged view—all your contacts from all your accounts appear in a single list. But more than that, Contacts lets you see all your information for a person in a single view—even if that information comes from multiple sources.

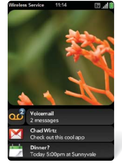
For example, let's say you have a work contact in Exchange and a personal contact for the same person in Google contacts. Contacts recognizes the similarity and automatically links the two contacts so that you can see all the information in one place. You can also manually link and unlink contacts.

Notifications

Notifications at the bottom of the screen alert you to voicemail, incoming messages, upcoming appointments, and more. For some notifications, tap the notification to act on it. For others, such as Calendar reminders, the notification gives you options such as opening the appointment or dismissing the notification.

If you do not act on a notification after a few seconds, it becomes an icon in the lower-right portion of the screen. Tap the icon area to display your notifications.

Throw a notification off the side of the screen to dismiss it.



Media

Take a picture
Launcher > > . To take a picture when the keyboard is slid out, press the **space bar** .

To take a picture in landscape view, turn the phone 90°.

Change your wallpaper
Launcher > > tap the picture you want to use. If is hidden, tap anywhere on the screen to display it. Tap > **Set wallpaper**.

Copy any file to your phone
Connect your phone to your computer using the **USB cable**. Tap **USB Drive**. On your computer, select your phone on the list of available drives > drag and drop the file.

Watch a video
Launcher > > tap the video.
Launcher > > tap or search for a video.

Listen to music
Launcher > > browse to a song > tap the song.

Wireless connections and the web

Turn Wi-Fi on/off
Tap the upper-right corner of any screen > **Wi-Fi** > **Turn on/off Wi-Fi**.

Search the web
In the **Launcher** or **Card view**, enter a search term > tap the term > tap the search option you want.

Add a web page to the Launcher
Launcher > > enter the page address > press **Enter**. Tap **Web** in the upper-left corner > **Page** > **Add to Launcher**. Tap **Add To Launcher**.

Get help

Need help with setup?
After your phone is activated, Palm support staff can help you set up your phone and get you up and running. Call 1-866-219-PALM (7446) from 6:00AM to 5:00PM Pacific, Monday through Friday, and 7:00AM to 3:00PM Pacific, Saturday.

This service is free within 90 days of purchase. Palm may refer you to your wireless carrier provider for help with network-specific features. Offer subject to change without notice.

Help on your phone
- **Launcher** > **Help** > **Tips/Clips**.

Online support and User Guide
- palm.com/support: Access Palm profile, *User Guide*, data transfer tool.

palm.com/environment

© 2010 Palm, Inc. All rights reserved. Palm, Pre, Synergy, and the Palm and Pre logos are among the trademarks or registered trademarks owned by or licensed to Palm, Inc. Microsoft and Outlook are trademarks of the Microsoft group of companies. Exchange ActiveSync Enabled. Google is a trademark of Google, Inc. All other brand and product names are or may be trademarks of, and are used to identify products or services of, their respective owners.

FOLD

GETTING STARTED

palm prē
phone